

16939 SW 134th Ave Archer FL 32618-5413 352-265-2550 Phone 352-627-4785 Fax

Dear New Patient.

Welcome! Thank you for choosing Archer Family Health Care, a health care service of the UF College of Nursing. Attached is the new patient packet. We ask that you complete all pages thoroughly and bring it with you to your visit. If you take any prescribed or over-the-counter medication, please bring your bottle(s), even if empty, with you. You will need to arrive 20 minutes early to allow enough time for your packet to be processed and to meet with the clinical staff prior to your appointment.

We are located at 16939 SW 134th Avenue in downtown Archer. If you are traveling on State Road 27/45 north bound turn left at 134th Ave; if you are traveling south bound turn right. Continue approximately 2/10th of a mile. We are located on the left side of 134th Ave.

We strive to see our patients on time and appreciate your promptness. If your wait is longer than 20 minutes, please notify the person at the front desk.

A 24-hour cancellation notice is required. However, if circumstances arise and you need to change your appointment time, please give as much notice as possible to reallocate the time reserved for you on the schedule.

Please bring your photo identification and insurance information with you. We will bill your insurance company. However, you will be responsible for non-covered services, out-of-network services, deductibles, coinsurances, and/or co-payments.

If you are applying for the Reduced Payment Program, verification of your financial status and total household income is required to determine your co-pay. If the required information is not provided, you will be charged the full fee for services rendered.

Payment is due at the time service is rendered. Accepted payment methods are cash, debit or credit cards.

You can visit our website at http://afhc.nursing.ufl.edu to learn more about Archer Family Health Care.

Thank you for choosing our health care team.

Meet Our Team:

APRNs: Denise Schentrup, DNP, APRN, Clinic Director; Ashley Kairalla MSN, APRN, FNP-BC; Kimberly Castillo, MSN, APRN; Stacia Hays, DNP, APRN, CPNP, CCTC; Chris Schrier, DNP, APRN, CPNP-PC; Karen Rye, MSN, APRN-MH

Clinical Social Worker: Maria M. Colon, MSW, LCSW

Consulting Physician: David Feller, MD

Practice Manager: Joan Newell-Walker, CMM, CPM

Clinical Support Staff

Chikako Alvarado, LPN Johnna Bullard, LPN

Administrative Staff

Dawn Alexander, CPB, RHC-CBS, Coder I Shana Perry-Walker, CMA Ana Ortiz, Clinical Service Representative I & Interpreter Thomas E. Metcalfe Jr., MBA

The Foundation for The Gator Nation

An Equal Opportunity Institution



Archer Family Health Care
A Service of the College of Nursing

Care. Lead. Inspire



Welcome to Your Patient Centered Medical Home

Archer Family Health Care will earn your trust. We value your health care and will work together with you to meet your goals. We use a team base approach to address your healthcare needs. Care is provided to you led by your Primary Care Provider.

The Patient Centered Medical Home advantage

- Access to coordinated, comprehensive and personalized care
- Access to high quality health care services
- Personalized care to improve health outcomes
- A commitment from your team to understand and address your needs
- Effective communication between you and your team
- Multiple ways to communicate to your health care team: telephone calls, secure emails through the Patient Portal and appointments with your Primary Care Provider
- Personalized plan of care with established goals from your Primary Care Provider after each visit
- After hours on call provider to address your concerns
- Guidance to access community services either from our office or specialists
- Improved coordination of care between your Primary Care Provider, hospitals and specialists

Who is your Patient Centered Medical Home team?

- Primary Care Provider
- Mental Health Nurse Practitioner
- Pediatric Nurse Practitioner
- Nurses
- LCSW
- Financial counselors

We want to learn about you

- Your team will work with you to improve your health and have a positive experience with your health care
- You will be a part of your health care and provide you with options to manage your health care
- Your questions and concerns are encourages in order to ensure clear communication and understanding of your needs

As a team member you are encouraged to:

- Communicate with your team about anything that may prevent you from staying healthy
- Bring questions or concerns to your appointments to be discussed with your provider
- Follow through with preventive services and screenings
- Bring bottles of your currently prescribed and over the counter medications
- Attend a variety of classes that are available to you: diabetes, nutrition and smoking cessation

Services include:

- Primary Care
- Chronic Disease management
- Health screenings
- Pediatric Care
- Prenatal Care
- Mental Health
 Services

Most major insurance plans are accepted and sliding fee services are provided.

Our office is conveniently located in downtown Archer (across from City Hall).

Same day appointments and walk-ins are welcome

Archer Family Health Care 16939 SW 134th Ave Archer, FL 32618

Phone number: 352-265-2550

Fax: 352-627-4785

PATIENT INFORMATION

Today's date:							
Patient Name:				Date of Birth: PT ID:			
Preferred Name/Nick Name:				1115.			
Address:		Cit	y:	State: Zip:			
County:							
Phone: Home:	Cell Phon	e:		Work:			
Sex:	Social Se			[] Veteran			
Marital Status:		[]Single	[]Marr				
If Married, Spouses Name:		1 1-11-9-1	1,	.ou []ourol			
First Name: Last	· ·		Biı	rth Date:			
Email:		Best way	to contact:				
	*******		ome/Cell	[] Work [] Email			
Referred by:		Primary C	are:				
Primary language:							
Race:							
[] African American/Black [] Cau [] Native Hawaiian [] Other Paci							
Ethnicity:							
•	lispanic or	Latino []	Other or U	ndetermined [] Patient Decline			
Employment:				Employer or School:			
[] Employed Full Time							
[] Employed Part Time				Address:			
[] Full Time Student							
[] Part- Time Student							
[] Unemployed				Phone:			
[] Retired							
[] Disabled							
Emergency Contact:							
Phone:	F	Relationship);				
Total number of Family Household Mem	hore:		Inquired o	r Uninsured			
Household Income \$ Per	[]Month	[]Week	[] Year	Source of Income			
Fel Pel	[JIVIOITILI	[]vveek	[] rear	_ Source of income			
	Primary	Insurance	Information	1			
Insurance Company Name:							
Insured Party Name: First	Midd			Last			
Insured Party DOB:	Insured	l ID:		Other Insured ID:			
Policy #	Group #			Group Name:			
	Seconda	ry Insuranc	e Information	on			
Insurance Company Name:	***************************************						
Insured Party Name: First	Midd	le		Last			
Insured Party DOB:	Insured			Other Insured ID:			
Policy #	Group #			Group Name:			
			-1.4				
absonce or on my babalf Lundorstand	hic outhoric	s Authorize	tu to receive	e Protected Health Information in my			
absence or on my behalf. I understand t writing (i.e., tell UF Archer Family Healt			emam m en	ection one (1) year or until I revoke it in			
Patient/Patient Representative Signatur	e:			Date:			
1	- Indiana and the same and the			_ ~.~.			

Patient Responsibility Policy

Patient Name:	
	Patient ID:

Proof of Income

1. Uninsured patients, who wish to be considered for care at a reduced cost, must provide proof of total household income each year. If proof of income is not provided on the first visit, the patient will be reminded by the Office Staff to bring this to the next visit. If proof is not provided at the time of the second visit future appointments will not be scheduled until such proof is submitted to the practice. As a reminder that proof of income is still needed, the Office Manager will send a letter to the patient requesting such information. If information is still not provided, urgent care will be provided for a period of 30 days and the patient will receive a letter of discharge from the practice.

Payment is Due at time Services are Rendered

2. Per the contract agreement between patients and insurance carriers, co-pays, deductible and any non-covered services are due at the time services are rendered. If a patient does not have health insurance, the quoted fee provided by the Office Staff is due at the time of service as well. We accept personal checks, cash and credit cards.

Payment Arrangement for Balance Due

3. If a patient wishes to establish a payment plan instead of paying in full for the services rendered, the patient must request to speak with the Office Manager. The Office Manager will determine an appropriate plan based upon the patients income. The patient and the Office Manager will agree upon the payment amount and date the payment is due in accordance with the payment plan or payments each month. It is the patient's responsibility to make contact with the office Manager to discuss any unforeseen situations that might prevent timely payments.

The Office Manager will contact patients who have past due balances by the 20th of each month as a reminder of the past due amount. If after 3 consecutive months there is no payment activity from the patient, the patient will be notified that Archer Family Health Care will provide only urgent care for a period of 30 days until the patient meets with the Office Manager to establish a new payment plan.

Appointment Cancellations

4. Cancellation of an appointment or rescheduling of an appointment requires at least 24-hour notice.

	Patient Name:	
	Patient I	D:
No Sh	<u>how</u>	
5.	A "no show" occurs when a patient fails to cancel or reschedule an appointment with notice. If a patient accumulates 3 "no shows" the patient will receive a letter of disch practice, which dismisses you from the practice for a period of one year. If at the end patient desires to come back to the practice, the patient will be accepted as a new patients to cancel or reschedule two appointments with proper notice, a letter will be sent requests for future appointments will be handled.	large from the lof one year the ent. If a patient
Adhe	erence to Treatment	
6.	Health Care is a partnership between the Patient and Healthcare Provider. It is the Presponsibility to discuss options for care and to recommend preferred plan of care to the patients' responsibility to adhere to the agreed upon plan of care. If a patient doe plan of care after discussion with the provider, the provider may discharge the patient	each patient. It is s not adhere to the
I have	e read the above Patient Responsibilities Policy and agree to abide by the terms	
	Patient or Guardian's Signature	Date



CONSENT AND AUTHORIZATION

MRN:	PATIENT NAME:	VISIT DATE:
SECTION A: NOTICE	E OF LIMITED LIABILITY	
that I/ we receive at Arc nurse-midwives, nurses supervision and control	ther Family Health Care will be provided by University and students, clinical pharmacists, and physicians, (of the University of Florida Board of Trustees and I	BY ACKNOWLEDGE I HAVE BEEN INFORMED THAT: Health care and treatment sity of Florida employees and/or agents, including but not limited to nurse practitioners, "health care providers"). I understand these health care providers are under the exclusive iability for their acts or omissions is limited to \$100,000 per claim or judgment by any one incident or occurrence (see Florida Statues 768.28).
I further acknowledge th	hat University of Florida health care providers are no	either the employees nor agents of Shands Teaching Hospital and Clinics, Inc.
Patient/Guardian	Date	Witness
	ENT AUTHORIZATION, ASSIGNMENTS OF F	PROCEEDS, AUTHORIZATION TO RELEASE INFORMATION AND GUARANTO
AGREEMENT Authorization for Ro	utine Diagnostic Procedures and Medical Treatment	- I hereby consent to such diagnostic procedures, hospital care, and medical treatment which
in the judgment of m Health Care provider students under approj of such photographs; educational or resear educational or resear in Assignment of Benef may become payable future). I agree to be limited to, non-cover II. Release of Medical In providers providing s psychiatric and/or psy payment for charges provider, the Guarant Health Care may late organizations as nece agencies, as required case information to n V. Guarantor Agreemen all charges connected the time of the visit o covered by my insura Schedule, which is av carrier have agreed the	y health care provider may be considered necessary is are employees of a health care teaching and resear priate supervision. I consent to Archer Family Health and my medical data for educational purposes. I hereby authorized to dispose of as they might deem fit, an its – I hereby assign to Archer Family Health Care prits – I hereby assign to Archer Family Health Care provided to the charges of hospital and health care see personally responsible for payment of any hospitaled or out-of-network services, deductibles, co-insurant formation by Archer Family Health Care – By sign services during my outpatient clinical care, to release eychological care, alcohol and/or substance abuse, an incurred by me or on my behalf, to: any University of the control of the contribute payment for my treatment and research to contribute payment for my treatment and sessary to maintain licensure and accredited status. In by law. I further authorize the Department of Child any application for government assistance, which is reat. By signing in the space below as Patient/Guardiar the By signing in the space below as Patient/Guardiar with the treatment, not covered by any insurance, poor discontinuation of treatment. If the insurance information of treatment. If the insurance information is provided to the provided	or advisable while a patient at Archer Family Health Care. I recognize that Archer Family ch institution and that my treatment and care will be observed and in some instances aided by the Care taking photographs of me in the course of and related to my treatment and to their use they authorize Archer Family Health Care to retain, preserve and use for scientific, my specimens or tissues taken from my body during hospital or clinic visits. It is a payment from all third party payors* with whom I have coverage or from whom benefits are or revices I receive for, related to, or connected with this admission or treatment (past, present, or or health care services that are not covered by my third party payors*, including, but not ances, and/or co-payments. In the space below as Patient/Guardian, I hereby authorize Archer Family Health Care information from and/or copies of my medical records (including information relating to define HIV tests), and other information as may be required for my medical care and to secure of Florida facility or affiliated provider, the Tumor Registry, my health care provider, referring I have assigned benefits for my treatment and care, or to any sponsors that Archer Family care. I also authorize release of any information to any and all regulatory and/or accrediting and addition, I authorize release of any information to county, state or federal public health are and Family Services and/or the Social Security Administration to release any confidential equested by Archer Family Health Care. The or Guarantor, or as Patient's/Guardian's Spouse or Guarantor's Spouse, I hereby agree that program, sponsorship or other third party coverage I may have, are due and payable by me at rimation I have provided is not active at the time of service or if the services provided are not due at the time of service. The charges I agree to pay are those listed in the current Fee wiledge that, unless Archer Family Health Care and my insurance company or third party.
account is referred by waive any exemption	collections, I agree to pay the attorney's fees, court	full from me at any time prior to full payment from any insurance carrier. If an overdue toosts and/or collection agency fees associated with the collection process. I specifically ble by law, and agree that my wages can be garnished in the event a Judgment is entered pay.
V. Lien on Third Party I of any cause of action payment for all charg the date treatment wa	Liability Proceeds – If any admission or treatment is n, suit, claim, counterclaim, or demand accruing to n ges of hospital and health care services I receive for,	due to an accident or injury, Archer Family Health Care shall have a lien upon the proceeds ne or my legal representative as a result of such accident or injury, in order to recover related to, or connected with such accident or injury (past, present, or future), effective as of otice to me of the existence of a lien, which shall be effective whether or not it is filed in the
/I. Agreement to Pay for will be performed un However, the patholo provider in a timely r	r Professional Component and Other Pathology Serv der the supervision of the pathologist who directs the ogist is responsible for supervising the laboratory to manner. I will receive a bill from the pathologist for	vices – When a specimen of my blood, urine, stool, or similar materials is tested, the testing e laboratory. The pathologist may not perform the test or personally review its results. assure that the results of all my tests are clinically reliable and are reported to my health care these supervisory services for each test even if the pathologist did not personally perform the sible for the pathologist's bill to the extent that my insurer or managed care plan does not pay
Third party payors includ		ledicare, Medicaid, or governmental programs; health, accident, automobile, or other self-insured employers; and any sponsors who may contribute payment for services.
	sisation, Thire (commercial, Medicald, Medicale), s	Patient's/Guardian's Spouse:
And the second of the second o		_
nsured(If other than page	atient)	Insured (If other than patient)
Guarantor		Guarantor's Spouse
	atient/guardian)	(If other than patient's/guardian's spouse)

COPIES OF THIS STATEMENT SHALL BE AS VALID AS THE ORIGINAL/ORIGINAL SIGNATURES ON FILE WITH ARCHER FAMILY HEALTH CARE

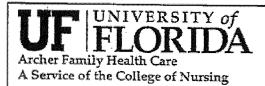
Date

COLLECTION AND USE OF SOCIAL SECURITY NUMBERS AT THE UNIVERSITY OF FLORIDA	

ORGANIZATION	PURPOSE	STATUATORY AUTHORITY	MANDATED, AUTHORIZED OR BUSINESS IMPERATIVE	
Academic Technologies	State contractual obligation	6C1-3.020	Business imperative	
Admissions	Student record management	Sec. 119.071(5)(a)(2)(a)(11), Fla. Stat.	Authorized	
Baby Gators Child Development	DOH CCFP reimbursement	Sec. 383.011, Fla. Stat.	Authorized	
Bridges	Identity Management (UF ID)	6C1-2.0031	Business imperative	
College of Dentistry	Tax reporting	Sec. 6109, I.R.C.	Mandated	
College of Medicine	Tax reporting	Sec. 6109, I.R.C.	Mandated	
College of Nursing	Tax reporting; licensure	Sec. 6109, LR.C.	Mandated; Authorized	
College of Nursing Archer Clinic	Patient registration; health insurance claims or verification	6C1-1.300	Business imperative	
College of Pharmacy	Tax reporting; student applications; education certifications	Sec. 6109, I.R.C.; Rule 64B16- 26.203 & 2032, F.A.C.	Mandated; Business imperative	
College of Public Health & Health Professions	Tax reporting	Sec. 6109, I.R.C.	Mandated	
College of Veterinary Medicine	Tax reporting	Sec. 6109, I.R.C.	Mandated	
Continuing Education	Licensure; identity management; student record management	Sec. 119.071(5)(a)(2)(a)(II), Fla. Stat.	Authorized	
Faculty Practice Assoc (Dental Clinics)	Tax reporting; patient registration & health insurance verification	Sec. 6109, I.R.C.; 6C1-1.300	Mandated; Business imperative	
Health Science Center Contracts	Contract services & management		Business imperative	
Housing and Residence Education	Florida Prepaid Housing Program Reimbursement	Section 1009.98, Fla. Stat.	Authorized	
Human Resource Services	Tax reporting; benefits eligibility	Sec. 6109, I.R.C.; 6C1-1.200	Mandated; Business imperative	
IFAS Extension, 4-H Programs	FDLE & Background Checks	6C1-6.013; 6C1-3.0031	Business imperative	
Psychology Clinic	Patient registration; health insurance verification; SSDI benefits	Sec. 119.071(5)(a)(2)(a)(II), Fla. Stat.	Authorized	
Purchasing and Disbursements	Tax reporting; contracts & purchases	26 U.S.C. 6041.; 6C1-3.020	Mandated; Business imperative	
Registrar	Student record management & VA benefits	Sec. 119.071(5)(a)(2)(a)(II), Fla. Stat.	Authorized	
Reitz Union	Tax reporting	Sec. 6109, I.R.C.	Mandated	
Research (Sponsored Research & General Clinical Research Ctr)	Tax reporting	Sec. 6109, LR.C.	Mandated	
Research Affairs & Compliance (RAC)	Tax reporting	Sec. 6109, I.R.C.	Mandated	
Speech & Hearing Clinics	Patient registration; health insurance verification	Sec. 119.071(5)(a)(2)(a)(II), Fla. Stat.	Authorized	
Student Financial Affairs	Financial aid programs	PL 110-315, Sec. 483	Authorized	
Student Health Care Center	Health insurance verification	Sec. 119.071(5)(a)(2)(a)(II), Fla. Stat.	Authorized	
Study Abroad Services (UF International Center)	Florida Prepaid Tuition Reimbursement	Section 1009,98, Fla. Stat.	Authorized	
UF Physicians (Medical Clinics)	Tax reporting; health insurance	Sec. 6109, I.R.C.; 6C1-1.300	Mandated; Business imperative	
UF Proton Therapy Institute	Tax reporting; health insurance verification	Sec. 6109, I.R.C.; 6C1-1,300	Mandated; Business imperative	
UF Jacksonville Healthcare (Medical Clinics)	Tax reporting; health insurance verification	Sec. 6109, I.R.C.; 6C1-1.300	Mandated; Business imperative	
University Financial Services	Tax reporting; financial aid; collections	Sec. 6109, I.R.C.; 6C1-3.042; Sec. 1010.03, Fla. Stat.	Mandated; Authorized	
Veterinary Medical Center	Promissory notes/credit applications	15 U.S.C. Sec. 1681 et seq.	Authorized	

LARITIC	
Date _	
DOB	

This is the template for Archer Family Health Care



16939 SW 134 Ave Archer FL 32615 352-265-2550 352-627-4785 Fax

COLLECTION AND USE OF SOCIAL SECURITY NUMBER

Your Social Security Number has been collected. It is imperative for the performance of this department's legal duties and responsibilities.

If you have questions about the collection and use of Social Security Numbers, please visit: http://privacy.ufl.edu/SSNPrivacy.html

CONSENT TO OBTAIN MEDICATION HISTORY

Patient ID:					
As a user of an electronic medical record, your Archer provi your record. A medication history is a list of prescription me for you. This list is collected from several sources, including	edicines that we or other doctors have prescribed				
An accurate medication history is very important to help us treat you and to avoid potentially dangerous drug interactions. By singing this consent form you give us permission to collect, and give your pharmacy and your health insurance permission to give us information about your prescriptions that have been filled at any pharmacy or covered by any health insurance plan. This includes prescription medication to treat AIDS/HIV and medicines used to treat mental conditions, such as depression. This information will become part of your electronic medical record, should your provider feel it is important to your medical care.					
This medication history is a useful guide, but it may not be of history available to us, and the drug history might not includ herbal remedies. It is still very important for us to take the t you to tell us about any errors in your medication history.	e over the counter medicines, supplements, or				
I give permission for Archer Family Health Care to pharmacy, my health insurance and my other healthcar					
I DO NOT give permission for Archer Family Heal my pharmacy, my health insurance nor my other health					
Patient's Name:	Date of Birth:				
Signature of Patient or Guardian	Relationship to Patient				
Employee Witness to Signature					
Date					

Pediatric Health History Form – Initial Visit

Child's Name:	Date of Birth:					
Age:						
CHILD'S PAST MEDICAL HISTORY	Vitamins/supplements/over the counter medications					
Pregnancy/Neonatal Period						
Did the mother use any drugs or alcohol during the Pregnancy?						
NoYes If Yes, explain	Development/Nutrition					
Where was your child born?	At what age did your child do the following:					
Is the child yours bybirthadoptionstepchild	walk alone sit alone					
other	speak toilet train					
Pregnancy complications						
	Was your shild broastfod? No. Vos					
Was your child premature?NoYes born at	Was your child breastfed? No Yes,					
weeks	for months					
DeliveryvaginalC-section	Has your child had any dietary problems:					
Birth weight Birth length	Comment will intoles Ton					
Any problems in newborn period	Current milk intake: Type					
	Amount per day					
Infancy/Childhood/Adolescence	SOCIAL HISTORY					
•	Who lives at home with the child? Mom Dad Stepparent					
Alloraice	Siblings (#)Grandparents Other					
Allergies	Child's parents are: Married UnmarriedDivorced					
Asthma or reactive airway disease	Other					
Anemia	Childcare:					
Bleeding disorders	Days per week in childcare (not with parents):					
Cancer						
Depression	Do any household members smoke? Yes No					
Diabetes	How many caffeinated drinks (tea, coffee, cola) does this child					
Fractures or breaks	consume per day?					
Genetic syndrome	How many hours per day does this child spend in front of a					
GERD	screen (TV, computer, IPod, IPad, etc.)?					
Heart disease or heart murmur	What grade is this child in?					
Kidney disease	Are there any concerns about the child's school					
Migraines or headaches	performance?					
Vision or hearing problems	Any concerns about peer or teacher relationships?					
Sexually transmitted disease						
Seizures	Sports/exercise: Type					
Sport injuries (concussion, etc.)	Sports/exercise: TypeHow longmin					
Other						
•	FAMILY HISTORY					
Has your child ever been hospitalized No Yes,	Do any family members have any of the following conditions:					
Explain	Condition Mother Father Sibling Grandparent					
	Asthma					
Previous surgeries and dates	Anemia					
revious surgeries and dates	Anxiety					
Please list any specialists your child is currently seeing	Bleeding disorder					
	Cancer					
and reason						
B 4 - 4!	Depression					
Medications	Diabetes					
	Heart Disease					
ALLERGIES to medicine or vaccine (list and describe	High Cholesterol					
reaction	Kidney disease					
	Migraines					
	Thyroid disease					
CURRENT medications and dose	Seizures					
	Alcohol/Drug abuse					
	ADHD					

	Date of Birth:
Age:	
PLEASE COMPLETE THIS SECTION IF OVER AGE 12	<u> </u>
Are you sexually active? No Yes	
Have you ever felt physically, verbally, or emotionally about a comparison of the co	used, or been punched, kicked, or slapped? No Yes,
Boys only: Penile sores Testicular swelling	Penile discharge
Girls only: Vaginal discharge Irregular period	s Unexplained vaginal bleeding
Age at first menstruation:	
Periods occur every week	
Periods lastdays	
Last menstrual period:	
Number of pregnancies:	
Number of living children:	
Number of abortions:	
Number of miscarriages:	
r .	re provider:
	Relationship to child
Patient/Responsible party signature	Date:





ACKNOWLEDGEMENT of Receipt

MRN: PA	ATIENT NAME:	VISIT DATE:
l have been provided a co and UF Health Shands. Tu	py of the Joint Notice of Inderstand that I may as	Privacy Practices for the University of Floridak questions about this Notice at any time.
Patient Signature:		Date:
If not signed by the patien	t, please indicate relation	nship:
Legal Representative Signat	ure:	Date:
Relationship to Patient:		
For Office Use Only:		
Signed form received I	Print Name	
	Print Facility Name	
☐ Declined to Sign A	cknowledgment	
Efforts to obtain signat	ure:	
Reasons for refusal:		

Record Request: Authorization to Use and Disclose Protected Health Information ("PHI") Maintained by UF Health*

*For purposes of this agreement, UF Health describes a collaboration of the University of Florida Board of Trustees for the benefit of the University of Florida College of Medicine.

Shands Jacksonville Medical Center, Inc., Shands Teaching Hospital and Clinics Patient's Name Patient's Address City		Date of Birth		Medical Record # State Zip		Verification of Identity Driver License/State ID		
						Personally known Other:		
Phone #			Last 4 digits of SSN	(Optional)			Check if patient is an employee of UF Health Shands	
Complete the section below of	only if the person requestir	ng re	ecords is not tl	ne patient:				
Name of Representative				Relationship to	Patient		Legal Authority	
Representative's Address & Phone Nur	mber			Verification of I	dentity		Verification of Authority	
By signing this form, I autho	orize the release of PHI	(i.e.	., medical rec	ords) as foll	ows:	***************************************		
From the doctor, office, facilit	y of other health care prov	/ide	r checked or w	ritten below:				
University of Florida person, class of	of persons, or organization:		UF Health Shands	Hospital = PO B	ox 1003	45 Gain	esville, FL 32610-0345	
Archer Family Health Care			Phone: 352,265,01	31 = Éax: 352.265.1	098		·	
Clinic, person, class of persons, or orga	anization		UF Health Shands Phone: 352,265,54	* Rehab Hospital 91 * Fax: 352.627	4101 N 1425	01 NW 89th Boulevard, Gainesville, FL 32606 5		
16939 SW 134th Ave Arche	r FL 32618-5413		□ UF Health Shands Psychiatric Hospital * 4101 NW 89th Boulevard, Gainesville, FL 326 Phone: 352.265.5497 * Fax: 352.627.4425 □ UF Health Florida Recovery Center * 4001 SW 13th Street, Gainesville, FL 32608 Phone: 352.265.5500 * Fax: 352.265.5504					
Address								
P:352-265-2550 F:352-627	7-4785							
Phone Attn			Phone: 352,265.07	89 • Fax: 352.265.9	1000 98 3276	tn Street	t, Gainesville, FL 32606	
To the facility / person below:								
Clinic, person, class of persons, or orga	anization Addres	ss an	d Fax Number		Checl	k here if	same as patient	
•							or records pick-up only	
	Attn:							
The following PHI may be r	released (describe in deta	il or	use the check	boxes below)			uthorize the release of the following on which may be included in the PHI:	
☐ History and Physical	☐ Operative Reports(s)		☐ Discharge	Summary		☐ Ment	al Health/Psychiatric Treatment	
☐ Problem List	☐ Medication List		☐ Treatment	Notes	ŀ[Alcoh	ol or Substance Abuse Treatment	
☐ Emergency Room Record	☐ Radiology Reports/Films		☐ Lab/Patho	ology Reports		☐ STD/	HIV/AIDS Treatment(s) or Test(s)	
						Gene	tic Testing	
ls this needed for a doctor's appointment?	Write date below:		Are there dates ne	e specific eded?			Write dates below:	
Purpose of this request?	☐ Treatment/Continued Care ☐ Other:	□F	Payment/Billing ☐	Personal Use				
Format of Records?	☐ Through a web portal, with a To request records in electryou will receive an e-mail fr☐ Paper	onic	PDF form, please c	heck the box abo	ve and I how to	provide o get the	a valid and clear e-mail address. records.	
This authorization allows UF Health to a I understand that: • The PHI may include information						rected.		

- This authorization may be used to share the same type of PHI indicated above which may be created in the future, until the expiration date.
- This authorization will remain in effect for one (1) year or until I revoke it in writing (i.e., tell UF Health to cancel it).
- I have the right to revoke this authorization at any time, if I do so in writing to the Health Information Management Department at the organization named above and that the revocation will not apply to action already taken as a result of this authorization.
- I may refuse to sign this authorization and doing so will not affect my treatment, payment, enrollment, or eligibility for benefits or the quality of care that
- I understand that PHI released per this authorization may no longer be protected by state law or the federal health privacy law and could be re-disclosed by the person or entity that receives it.
- I am aware that I may be charged a fee for this request as allowed by law, which may include up to \$1.00 per page (plus applicable tax and handling) for Paper Records and fees associated with labor, supplies (i.e. cost of a computer disk), and postage for Electronic Records. Fees are waived when PHI is released to a health care provider for treatment purposes.

Signature of patient / patient representative __ Date __



Authorization for Use or Disclosure of Protected Health Information





2018-19 Application for Reduced Co-payment Health Care

Based on the information you provided, it appears that you may qualify for reduced co-payment. Please fill out the following form completely and honestly. List all income from all sources including Self-employment, Contributions from friends/relatives, Social Security Benefits, Pension, Interest, Dividends, Child Support, Veterans Benefits, Unemployment/Workers' Compensation Rail Road Retirement, Annuities/Rent, Food Stamps and any other government assistance. List all type of assets including Cash, Checking Account, Savings Account, Property/Land, Cars, Trucks, Motorcycles, Boats, Life Insurance, Trust Funds, Stocks, Bonds, CDs.

Name:		SSN#		
Date of Birth:	of Birth: Patient ID:			
	********	HOUSEHOLD M	EMBERS***********	***
member. If a member ha	as no incomes list the ced services should a	reason. Indicate	if a member has Medicaio	onthly income for each family or Food Stamps. All patients ember does not have Medicaid
Member Name	Relation to You	Date of Birth	Monthly Income and Source	Medicaid or Food Stamps
	100.000			
	Rights and Resp	onsibilities for Fir	nancially Assisted Health C	are
	II be provided at a \$1	5.00 charge to inc		ased on income and asset ederal Poverty guidelines and
Reduced co-payment se	rvices do not apply to nderstand that I have	outside laborator to give true and c	ies or referrals for services	y Health Care. I understand that s performed outside of Archer s form under penalty of perjury
this form. I agree that th	ey may contact my pr	resent or past em	ployers if it relates to my el	verify the information I give on igibility. I agree that they may exchanges with other agencies.
I agree to notify Archer F	amily Health Care of	any changes in m	ny situation immediately.	
				provided on this form is true to lischarged from Archer Family
Signature of Applicant/O	Guardian	-		
Witness	***************************************		-	



UF FLORIDA

Effective Date: September 23, 2013

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

If you have any questions about this Notice, please contact either the Privacy Office for UF Health Shands or the Privacy Office for the University of Florida at the contact information listed below:

UF Health Shands Privacy Office 1-866-682-2372 University of Florida Privacy Office 1-866-876-4472

OUR LEGAL DUTY TO PROTECT HEALTH INFORMATION ABOUT YOU

We understand your health information is personal and we are committed to protecting it. We create a record of the care and services you receive at UF Health Shands or the University of Florida Health Science Center (UFHSC) to provide you with quality care and to comply with certain legal requirements. This Notice applies to all of the records of your care generated by UF Health Shands and/or the UFHSC, whether made by hospital personnel, University of Florida faculty, staff, students, or your personal doctor. This Notice describes how we may use and disclose your health information, and provides examples where necessary. This Notice also describes your rights regarding your health information.

We are required by law to maintain the privacy of health information, to provide individuals with notice of our legal duties and privacy practices with respect to health information, and to abide by the terms of the notice currently in effect.

CHANGES TO THIS NOTICE

We reserve the right to change our privacy practices and this notice at any time. We reserve the right to make the revised notice effective for health information we already have about you as well as any information we receive in the future. We will post a copy of the current notice at all our facilities.

NOTICE OF ORGANIZED HEALTH CARE ARRANGEMENT

UF Health Shands, which for the purposes of this notice includes Shands Teaching Hospital and Clinics, Inc. and Shands Jacksonville Medical Center, Inc., and the UFHSC, together with the UFHSC clinics* and other affiliated health care providers have agreed as permitted by law, to share your health information among themselves for purposes of treatment, payment or health care operations. This arrangement enables us to better address your health care needs in the integrated setting found within UF Health Shands and the University of Florida health care providers.

The organizations participating in the Joint Notice are participating only for the purposes of providing this Joint Notice and sharing medical information as permitted by applicable law. These organizations are not in any way providing health care services mutually or on each other's behalf. UF Health Shands and the University of Florida are separate health care providers and each is individually responsible for its own activities, including compliance with privacy laws, and all heath care services it provides.

CONSISTENT WITH STATE AND FEDERAL LAW, WE MAY USE AND DISCLOSE YOUR HEALTH INFORMATION WITHOUT YOUR WRITTEN PERMISSION IN THE FOLLOWING CIRCUMSTANCES:

We may use and disclose your health information to **provide medical treatment to you and to coordinate or manage your health care and related services**. This may include communicating with other health care providers regarding your treatment and coordinating and managing your health care with others. For example: we may use and disclose your health information when you need lab work or an x-ray. Also, we may use and disclose your health information when referring you to another health care provider or to recommend treatment alternatives to you.

We may use and disclose your health information to **bill and receive payment for services rendered**. For example: A bill may be sent to you or your insurance company. The items on, or accompanying, the





bill may include information that identifies you, as well as your diagnosis, procedures, and supplies used so that your health plan will pay the medical bill. We may also tell your health plan about a treatment you are expected to receive in order to obtain prior approval or to determine if your health plan will pay for that treatment.

We may use and disclose your health information for **health care operations**. We will use your health information for regular operations of the hospital and clinics to provide patients with quality care. For example: Members of the medical staff, the risk management team or the quality improvement team, including Patient Safety Organizations (PSOs), may use information in your health record to assess the care you receive and the outcomes of your treatment. We may also disclose information to doctors, nurses, technicians, medical students and other UFHSC personnel for review and teaching purposes.

We may also use and disclose your health information:

- When necessary to prevent a serious threat to your health and safety or the health and safety
 of the public or another person.
- To organizations that facilitate donation and transplantation of tissues and/or organs.
- To authorized officials when required by federal, state, or local law.
- In response to a subpoena, court, or other administrative order.
- As required by law, for **public health activities**. For example: preventing or controlling disease, reporting births and deaths, and reporting abuse and neglect.
- For authorized Worker's Compensation activities.
- To **health oversight agencies**. For example: agencies that enforce compliance with licensure or accreditation requirements.
- To coroners, medical examiners, or funeral directors to carry out their duties.
- As required by military command authorities, if you are a member of the armed forces.
- To our business associates to carry out treatment, payment, or health care operations on our behalf. For example: we may disclose health information about you to a company who bills insurance companies for our services.
- For research or to collect information in databases to be used later for research. All research projects are reviewed and approved by an independent review board to protect the privacy of your health information.
- To a **correctional institution having lawful custody of you** as necessary for your health and the safety of others.

We may also use and disclose your information for **fundraising activities** to raise money for UF Health Shands or UFHSC and their operations. If you do not want to be contacted for fundraising efforts, you must notify either the UF Health Shands Privacy Office or the University of Florida Privacy Office.

SPECIAL CIRCUMSTANCES

Alcohol, Drug Abuse, Psychotherapy Notes, and Psychiatric Treatment Information may have special privacy protections. We will not disclose any health information identifying an individual as a patient or provide information relating to the patient's substance abuse or psychiatric treatment unless:

- 1. You or your personal representative consents in writing:
- 2. A court order requires disclosure;
- 3. Medical personnel need information to treat you in a medical emergency:
- 4. Qualified personnel use the information for research or operations activities:
- 5. It is necessary to report a crime or a threat to commit a crime; or
- 6. To report abuse or neglect as required by law.





YOU MAY REFUSE TO PERMIT CERTAIN USES AND DISCLOSURES OF YOUR HEALTH INFORMATION

Unless you object, we may use or disclose your health information in the following circumstances:

- Hospital Directories. We may share your name, room number, and condition in our patient listing
 with clergy and with people who ask for you by name. We also may share your religious affiliation
 with clergy.
- Individuals Involved in Your Care or Payment for Your Care. We may use or disclose information to a family member, legal representative, or other persons involved with or responsible for your care or the payment of your care.
- Emergency Circumstances and Disaster Relief. We may disclose information about you to an agency assisting in a disaster relief effort so that your family can be notified of your location and general condition. Even if you object, we may still share the health information about you, if necessary for emergency circumstances.

USES AND DISCLOSURES OF HEALTH INFORMATION THAT REQUIRE YOUR WRITTEN PERMISSION

Other uses and disclosures of health information not covered by this notice or applicable law will be made only with your written permission. If you provide permission to use or disclose health information, you may revoke that permission at any time. If you revoke your permission, we will no longer use or disclose health information about you for the reasons covered by your revocation. We are unable to take back any disclosures already made with your permission.

We will not use or disclose your protected health information for marketing purposes, nor will we sell your protected health information without your written permission.

YOUR RIGHTS REGARDING YOUR HEALTH INFORMATION

You have the following rights regarding health information we maintain about you:

• Right to See and Obtain Copies of your Health Information

You have the right to see and obtain copies of health information used to make decisions about your care. Usually, this includes medical and billing records, and excludes psychotherapy notes.

To view and copy your health information, you must submit your written request on the appropriate form to Health Information Management or the Clinic Manager. We may charge a fee for the costs of copying, mailing or other supplies associated with your request. We may deny your request to see and obtain copies of your health information in certain very limited circumstances. You have the right to appeal the denial.

Right to Amend

If you think that your health and billing information is incorrect or incomplete, you may ask us to correct it. We may deny your request if:

- 1) The information was not created by us;
- 2) The information is not part of the records used to make decisions about your care:
- 3) We believe the information is correct and complete; or
- 4) You do not have the right to review parts of the medical record under certain circumstances.

We will tell you in writing the reasons for the denial and describe your rights to give us a written statement disagreeing with the denial.

If we accept your request to amend the information, we will make reasonable efforts to inform others of the amendment, as needed, including persons you name who have received information about you and who need the amendment. Your request must be in writing and include an explanation of your reason(s) for the amendment. The request must be submitted on the proper





form to the Health Information Management or Clinic Manager where you received treatment.

Right to an Accounting of Disclosures

You have the right to request an Accounting of Disclosures. This Accounting of Disclosures report does not include disclosures made for your treatment, payment, or health care operations. It also does not include disclosures made to or requested by you, or that you authorized.

You must submit your request for a report in writing to the Health Information Management or the Clinic Manager where you received care. Your request must state a time period, which is limited to the previous six years from the date of the request. The first request for an accounting of disclosures will be provided free of charge. We may charge you for additional report requests made within a 12 month period.

Right to Request Restrictions

You have the right to request a restriction or limitation on the health information we use or disclose about you for treatment, payment or health care operations. If we agree with your request, we will comply unless the information is needed to provide emergency treatment, is required by law, or otherwise required to be disclosed as listed in this notice.

You must make your request for restrictions in writing to either the UF Health Shands Privacy Office or the UF Privacy Office. Your request must include what information you want to limit and how you want the limits to apply.

You have the right to restrict disclosures of health information made to a health plan when the items or services were paid in full prior to being rendered. Certain limitations apply.

Right to Choose How We Communicate With You

You have the right to request that we communicate with you about health matters in a certain way or at a certain location. For example: you can ask that we only contact you at work or by mail. You must make your request for alternate communications in writing to the Admissions supervisor at UF Health Shands, or to the UF Clinic Managers or supervisors. We will not ask you the reason for your request and will accommodate reasonable requests.

Right to a Paper Copy of This Notice

You have the right to receive a copy of this notice from UF Health Shands or any UF clinic. You may obtain an electronic copy of this notice from our websites at: https://ufhealth.org/patient-care or www.privacy.health.ufl.edu.

Right to Breach Notification

You have the right to and will receive notification in the event of a breach of your unsecured protected health information, unless such notification is exempted by law.

COMPLAINTS

If you believe your privacy rights have been violated, you may file a complaint with us. You will not be penalized or denied services for filing a complaint. To file a privacy complaint with UF Health Shands, please contact the Privacy Office, at, P.O. Box 103175, Gainesville, FL 32610-3175, or call 1-866-682-2372. To file a privacy complaint with the UFHSC or UF Clinics, please contact the UF Privacy Office at P.O. Box 113210, Gainesville, FL 32611 or call 1-866-876-4472. All complaints must be submitted in writing on the appropriate form that is available on our website: www.privacy.health.ufl.edu. To file a complaint with the Secretary of the Department of Health and Human Services, visit the Office for Civil Rights website at www.hhs.gov/ocr.

*The University of Florida clinics and physicians' offices; the Florida Clinical Practice Association; the University of Florida Jacksonville Physicians, Inc., the University of Florida Jacksonville Healthcare, Inc.; the University of Florida Colleges of Medicine, Nursing, Health Professions, Dentistry and Pharmacy; the University Proton Therapy Institute; and other affiliated health care providers, including all employees, volunteers, staff and other University of Florida health services staff.